

Terms and Conditions

GENERAL:

- All prices EXCLUDE VAT.
- We require a non-refundable 50% deposit on receipt of trophies and confirmation of contracts work order (contract) prior to any work commencing.
- Deposits must be received within 21 days of acceptance of the contract and quotation. Failure to do so will be deemed that the contract is cancelled. The client will then be requested to reclaim his trophies.
- Payment will confirm your acceptance of the contract as communicated.
- Full payment is required within 14 days of notice of completion of trophies. No trophies will be released without full payment.
- Trophies not collected within 12 weeks from the date of notification will be sold to defray expenses.
- All goods remain the property of Buck 'n Bass Taxidermy until full payment is received.
- The full cost for the preparation of raw trophies and flat skin tanning is payable in advance.
- We accept no responsibility for tanning failure as this is an outsourced service.
- We are not responsible for any defect which may occur as a result of poor field preparation.
- Buck 'n Bass Taxidermy accepts no liability whatsoever for any loss or damage actual or consequential due to fire, theft, forced entry or negligence by our staff or third parties or for any damage due to bacterial contamination or any other causes.
- Prices are subject to change without prior notice.

REFUND POLICY:

As you are purchasing a service and not a product, there are no refunds allowed.

CANCELLATION OF SERVICES:

- Once trophies are delivered to Buck 'n Bass Taxidermy by either the client, outfitter or professional hunter, a contract works order will be drawn up to include a quotation.
- This quotation will be emailed to the client for approval. Once approval to go-ahead, as per the contract works order, is received via email from the client, and a 50% deposit paid as per Terms & Conditions, Buck 'n Bass Taxidermy will proceed with the order.
- Deposits must be received within 21 days of acceptance of the contract and quotation. Failure to do so will result in the contract being cancelled. The client will then be requested to reclaim their goods. Failure to do so within 3 months, the goods will be retained to Buck 'n Bass Taxidermy stock.

PAYABLE:

- **Costs:** The cost of each contract will be communicated with each client at the time of receiving trophies. All cost communication will be done via email.
- **Delivery/Shipping Charges:** Delivery/Shipping charges will differ depending on a variety of factors, including size of consignment as well as whether delivery/shipping is to be made within, or outside, the borders of South Africa. All delivery/shipping costs will be quoted on an individual basis in accordance with the contract work order on completion of trophies. Shipping costs are payable by the client directly to the Freight Agent.

- Value Added Tax: Value added tax at the rate of 14% is charged on goods bought by South African residents. VAT is not payable on orders if both the billing and the shipping address are international.
- Import Duties: Import duties may be payable by recipients of goods in foreign countries. Buck 'n Bass Taxidermy does not know what import duties/levies may be payable and cannot calculate or estimate such costs. This will be quoted at time of importing.

PRICING:

- Price lists are available on request only
- Prices are as per quotation and are individually communicated in accordance with the clients requirements.
- All payments made in a foreign currency will be converted to ZAR once the funds are transferred into Buck 'n Bass Taxidermy's bank account.
- Example of price and currency conversion.
 - Springbok Skull Mount – USD140
 - Rate of exchange on the day of credit card payment by client via website R10:USD1
 - Resultant amount that is deposited into Buck 'n Bass Taxidermy bank account ZAR1,400 minus banking charges.

PAYMENT METHODS:

- Your payment for any service will be made to Buck 'n Bass Taxidermy's bank account.
- Payments can be made in ZAR, USD or EUR as per the contract and invoice.
- Payments made in USD or EUR will be converted on the date of the transaction approval by the bank:

Payment of Services can be made via the following methods:

1. Credit card payments

Via Paygate our payment gateway. At the time of approval of the contract works order, the transaction details are presented to the bank and payment is collected immediately. If the bank's authorisation is not obtained, Buck 'n Bass Taxidermy will revert back to the client to contact their bank. Buck 'n Bass Taxidermy's bank may carry out certain fraud checks with the cardholder or the cardholder's bank.

2. Electronic Funds Transfer

If you select to pay via this method, instructions will be given on how to deposit monies into Buck 'n Bass Taxidermy's bank account and it would be subject to the following rules:

- the exact amount must be paid
- the payment must be identified by supplying the contract works order number and surname in the reference section of the deposit slip or on the electronic transfer

3. Bank Wire Transfer

If you select to pay via this method, instructions will be given on how to deposit monies into Buck 'n Bass Taxidermy's bank account

DELIVERIES/SHIPPING:

- Delivery Period on average is between 10 to 12 months from deposit. Delivery can be sooner than this depending on work flow and type of trophy (eg. European mounts and Raw Prep are on average 4 months from deposit. Variables such as complexity of the mounting or delayed client instructions can effect delivery time.
- Trophies will only be exported once full payment is received for all services
- Buck 'n Bass Taxidermy arranges delivery/shipping to addresses both within and beyond the borders of South Africa
- The use of a freight agent is used for beyond the borders of South Africa
- Clients are responsible for direct payment to the Freight Agent. Quotations are forwarded directly to the client from the Freight Agent for approval
- Consignment will not be released by Buck 'n Bass Taxidermy until all costs are paid

CONTRACT RECORDS:

A full record of every contract and related transaction between you and Buck 'n Bass Taxidermy shall be maintained for a minimum period of 3 years following the date of the related transaction.

GOVERNING LAW AND JURISDICTION:

This Website is hosted, controlled and operated from the Republic of South Africa and therefore governed by South African law.

PRIVACY:

We respect your privacy and will not disclose your personal information to third parties for marketing purposes if you have requested us not to do so (which you are able to do at any time).

SECURITY:

Any person that delivers or attempts to deliver any damaging code to this Website or attempts to gain unauthorised access to any page on this Website shall be prosecuted and civil damages shall be claimed in the event that Buck 'n Bass Taxidermy suffers any damage or loss.

You allow Buck 'n Bass Taxidermy to take all reasonable steps to ensure the integrity and security of the Website and back-office applications.

ELECTRONIC COMMUNICATIONS:

When you visit the Website or send e-mails to Buck 'n Bass Taxidermy, you consent to receiving communications from Buck 'n Bass Taxidermy electronically and agree that all agreements, notices, disclosures and other communications sent by Buck 'n Bass Taxidermy satisfy any legal requirements.

MAIN BUSINESS: TAXIDERMIST

Website: www.bucknbass.co.za

Official email address: bucknbass@mweb.co.za